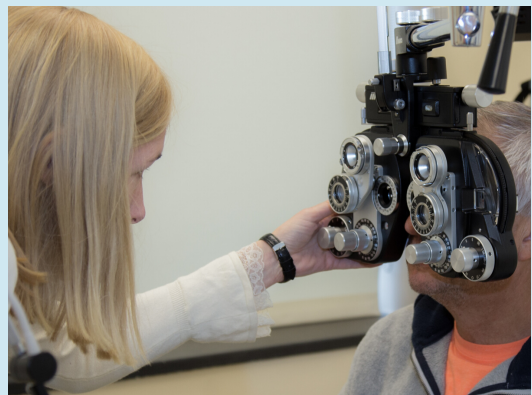




RHODE ISLAND **FREE CLINIC**

**2019**

**YEAR IN REVIEW**



# WHO WE ARE

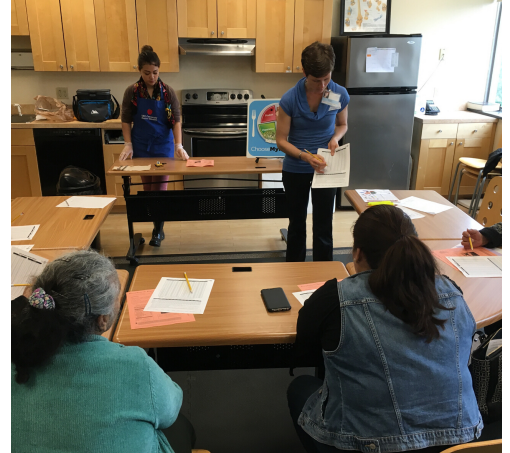
The Clinic is legions of volunteers, community partners, and supporters throughout Rhode Island who share our belief that health care should be available for all, regardless of income.

In 2019 the Clinic provided **10,688 patient visits** to **2,609 patients** with the help of our dynamic statewide corps of approximately **650 volunteers and community partners**, a lean professional staff of **7 full-time equivalents**, and **8 AmeriCorps VISTA Members**. With an annual budget of just \$1.3 million, the Clinic leveraged over \$6 million in additional donated services and medical supplies to provide vital medical care to Rhode Island's uninsured, low-income adults and hands-on training opportunities to healthcare trainees.

## MISSION & VISION

Founded in 1999 on the core belief that healthcare should be accessible to all, Rhode Island Free Clinic's mission is to provide free, comprehensive medical care and preventive health services to adults who have no health insurance and cannot afford those services; and to serve as an educational training site for aspiring healthcare professionals.

The Clinic mobilizes vital health resources for Rhode Island's uninsured, working poor and low-income adults. The Clinic also provides the most efficient and cost effective alternative to emergency rooms for uninsured residents seeking comprehensive health care.





# WHO WE SERVE

## 2019 SERVICES

### Primary Care

### Dental Care

- Cleanings
- Extractions
- Imaging

### Specialty Care

- Cardiology
- Dermatology
- Diabetes Education
- Endocrinology
- Gastroenterology
- Men's Health
- Nephrology
- Neurology
- Neurosurgery
- Nurse Wellness Visits
- Nutrition Counseling
- Occupational Therapy
- Ophthalmology
- Optometry
- Orthopedics
- Physical Therapy
- Podiatry
- Psychiatry
- Psychological Services/Counseling
- Pulmonology
- Rheumatology
- Social Work
- Women's Health
- WISEWOMAN/Women's Cancer Screenings

### Prescription Medications

- Generic brands through CVS Health
- Name Brands through the Patient Assistance Program

### Labs & Diagnostics

through partnerships at:

- Care New England
- Lifespan
- And More!

### After Hours Care

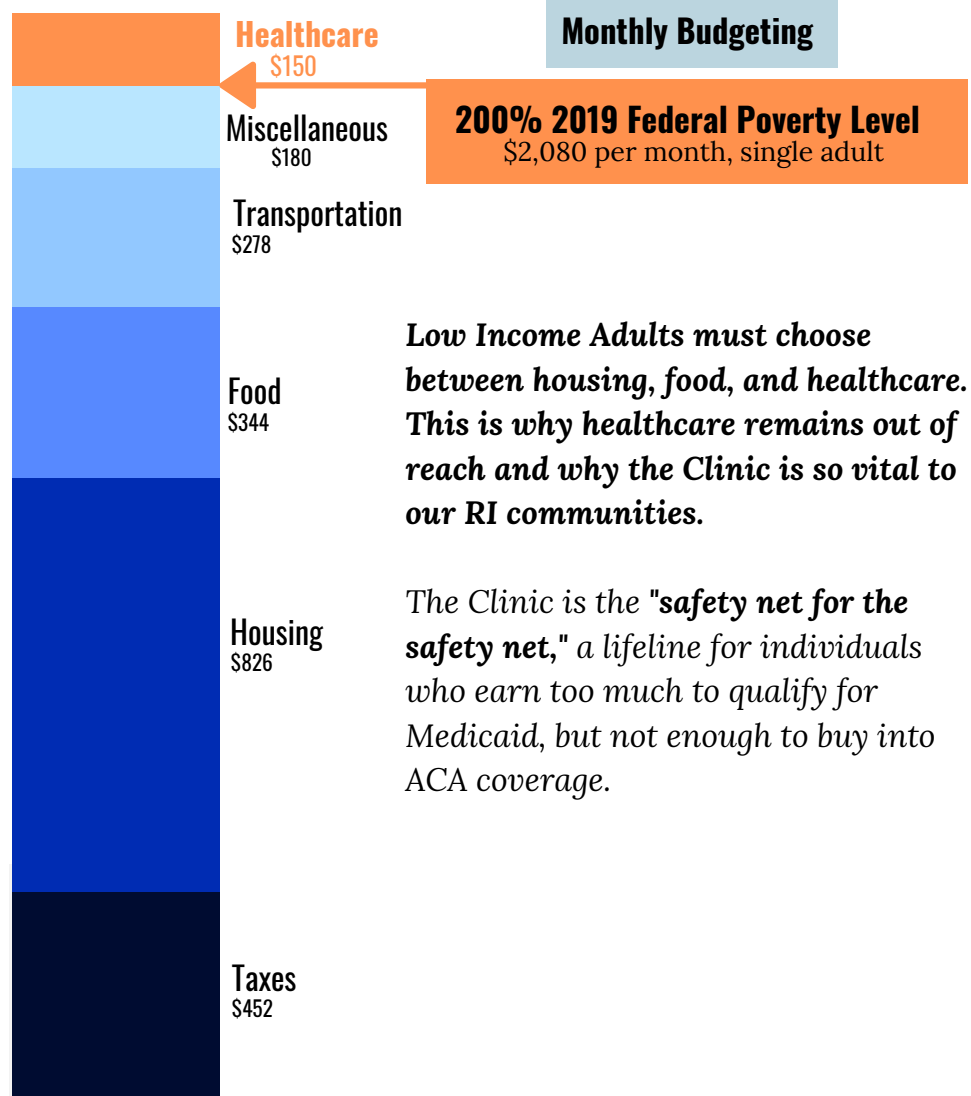
- at CVS MinuteClinics

**The Clinic provides a comprehensive patient-centered Medical Home to patients who meet the following criteria:**

- Uninsured
- Rhode Island resident
- 18 years or older
- Low-income (below 200% of the Federal Poverty Level)

**For a single adult earning below 200% of the Federal Poverty Level, income goes to basic expenses, with not enough left for healthcare.**

Even after the Affordable Care Act, nearly **50,000** Rhode Islanders have no insurance and cannot afford healthcare



# PATIENTS

In 2019...

2,609

active  
patients

10,688

patient  
visits

20,996

prescription  
medications

1,913

patients seen in the  
past year have some  
form of chronic  
disease

Research shows that gaining access to healthcare **decreases** the negative effects of being uninsured, including financial insecurity and compounded chronic health problems, like diabetes & hypertension.\*

"I'm very thankful that the care here is very GOOD and all the staff that work here do it with a lot of love."

-Alexander, Clinic Patient

"I have been a patient at the Free Clinic for years. Excellent service with all doctors and personnel. I'm very grateful for my daily medications.

Today, possibly, was my last appointment because I've been approved for Medicare (Part A and Part B). Thank you for everything!"

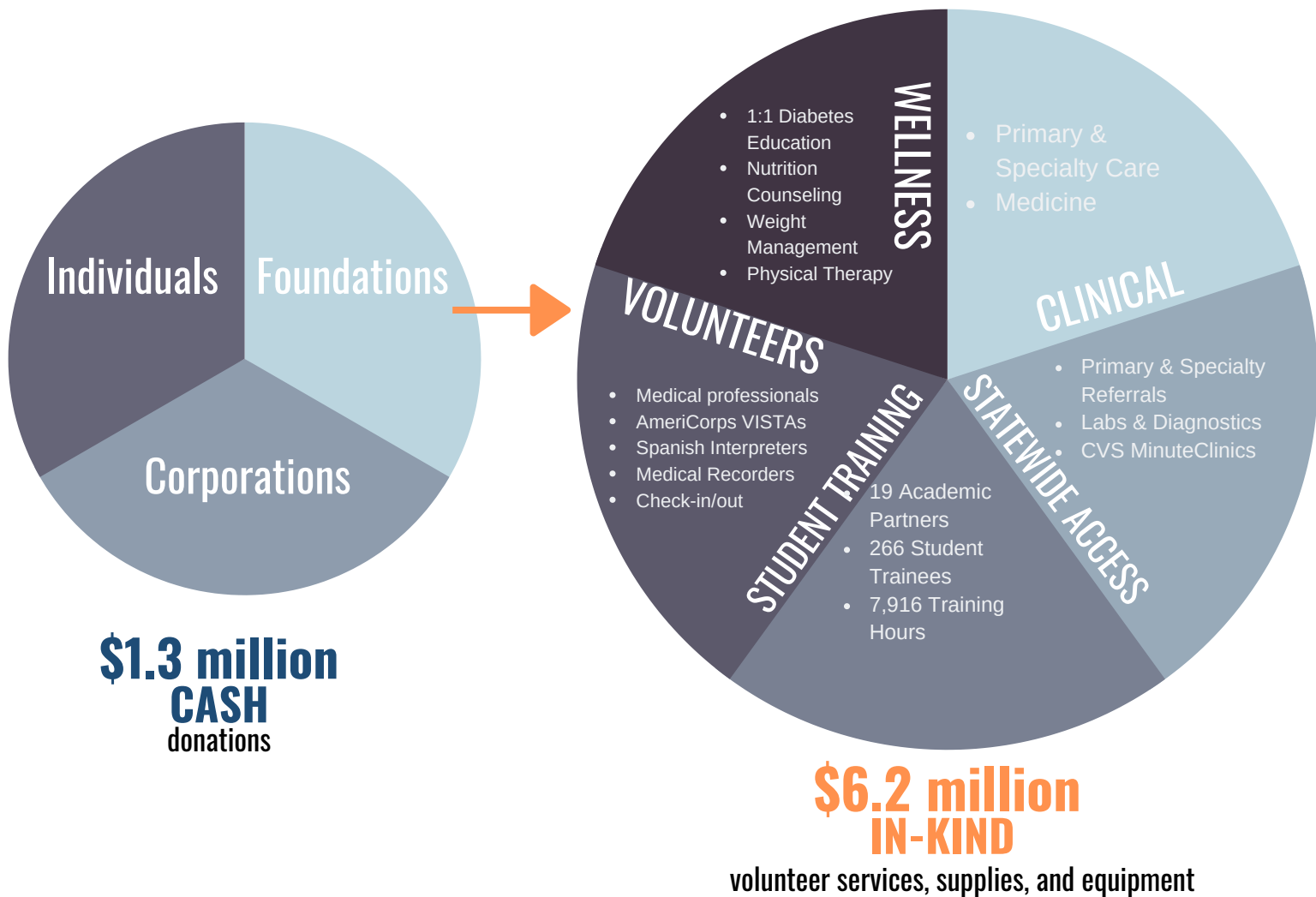
-Julio, Clinic Patient

\*Kaiser Family Foundation. December 2018





# FINANCIAL IMPACT



**100% funded by charitable donations**

**~90% of donations directly support patient care**

# VOLUNTEERS

In 2019...

648

volunteers

8

AmeriCorps  
VISTAs

37,825

volunteer  
hours

We are so thankful for our dedicated corps of Volunteer Medical Providers, Student Trainees, Spanish Interpreters, Medical Recorders, Medical Reception Volunteers, Interns, and AmeriCorps VISTAs. Special thanks to our twelve Volunteers of the Month, pictured here! Below are a few volunteers' thoughts on why they give generously of their time to support the Clinic.



As a volunteer since the Clinic opened its doors in 1999, and the Volunteer Medical Director since 2001, **my involvement reminds me why I went to medical school and what it means to be a doctor.**

-Dr. Caroline Troise, Volunteer Medical Director & Primary Care Provider

I volunteer to increase the Clinic's capacity to provide this type of care to those who most need it. Having medical issues of my own and having had insurnace, I still felt glad to have supportive staff around me. **I hope to give these feelings of compassion to Clinic clients and staff in my volunteer experience at the RIFC.**

- Volunteer Medical Recorder

I volunteer because **everyone deserves to understand their health, diagnosis, and health treatment** despite a language barrier. Healthcare is a human right!

-Volunteer Spanish Interpreter

Without the clinic taking the chance on me and allowing me to **gain valuable healthcare experience**, I wouldn't be at the point I am today, and now moving closer to my dream to be a Physician Assistant!

-Cory Letendre, Medical Assistant

**Interested in volunteering?** Apply at [rifreeclinic.org/volunteer](http://rifreeclinic.org/volunteer)





# HEALTHCARE WORKFORCE TRAINING

In 2019...

19

academic  
partners

266

student  
trainees

7,916

training  
hours



As the Northern Rhode Island Area Health Education Center, the Clinic serves as a hands-on training site for hundreds of faculty-precepted healthcare trainees from across the state.



\*We apologize for any omissions from this list

# COMMUNITY PARTNERS



## AMERICORPS VISTA

In 2019, the Clinic hosted **17 AmeriCorps VISTAs** from two separate VISTA Teams fulfilling their service year building capacity for patient care. Clinic VISTAs engaged in wide-ranging behavior actions including coordinating the Clinic's volunteer corps, ensuring patients get their prescription medicine, expanding the dental clinic, and raising funds through events, grants, and donor stewardship.



## BLUE CROSS BLUE SHIELD OF RHODE ISLAND GRANT

The Clinic was awarded an \$80,000 grant from our friends at Blue Cross Blue Shield of Rhode Island as a part of BSBSRI's 80th Anniversary of providing services to Rhode Islanders.



Other major partners include:



Lifespan  
Delivering health with care®





# 2019 EVENTS



Delta Dental of Rhode Island CEO Joe Perroni receives the Founders' Award from Marie Ghazal and Host Ned Handy.



Dr. Walter Hollinger receives the Dr. Steven Brin Physician of the Year Award from Marie Ghazal and Host Ned Handy.



Dr. Caroline Troise receives a Distinguished Service Award from Marie Ghazal and Board President Mark Gim.



Guests at Dr. Hollinger's table enjoy the program at the Founders' Event.

## FOUNDERS' EVENT

At the Rhode Island Free Clinic's Annual Founders' Event, more than **250 guests** celebrated the Clinic's work and inspiring contributions of our 2019 award recipients. **Delta Dental of Rhode Island** received the 2019 *Founders' Award* for their partnership in opening the Clinic's dental program, **Dr. Walter Hollinger, MD** received the fifth annual *Dr. Steven Brin Physician of the Year Award* for his volunteer service, and **Dr. Caroline Troise, MD** received the Clinic's first ever *Distinguished Service Award* for her twenty years of service to the Clinic's mission.

## COX TECH BOOST

In June, the Clinic welcomed representatives from **Cox Communications** to announce the awarding of a **\$10,000 Tech Boost grant** for equipment upgrades. The grant was awarded thanks to a video created by two of the Clinic's VISTA Members expressing the need for upgraded computer technology that would allow the Clinic's volunteer medical providers to treat patients in a up-to-date and efficient manner.



Cox executive Eric Wagner



Free Clinic Team accepting grant check from Cox Leadership

## NATIONAL ASSOCIATION OF FREE AND CHARITABLE CLINICS CEO VISIT

In February, the Clinic was thrilled to host **Nicole Lamoureux, the CEO of the National Association of Free & Charitable Clinics**.



L-R: Joanne Dwyer (CVS), Nicole Lamoureux, Marie Ghazal



# LOOKING FORWARD

"With the expansion of new services for our patients, we continue to address the urgent needs of vulnerable Rhode Island adults. We thank our volunteers, partners, and donors for their tireless support as we move into a new decade."

*Marie Ghazal*

Marie Ghazal, DNP, RN  
CEO

## 2019 BOARD OF DIRECTORS

### Officers:

**Mark Gim**

President

President, The Washington Trust

**Carrie Bridges Feliz**

Vice President

Community Health Director, Lifespan

**William Fitzgerald**

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Vice President, Amica Mutual Insurance Company

**Jeffrey F. Chase-Lubitz, Esq.**

Secretary

Partner, Barrett & Singal PC

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Volunteer Medical Director

Internist, Anchor Medical Associates

**Andrew Stone, MD**

Volunteer Assistant Medical Director

Internist, Eleanor Slater Hospital/RI BHDDH

**Maria Saccoccio & John Wade, DDS**

Volunteer Dental Director

Drs. Wade and Saccoccio Dental Office

**Jehanne Bjornebye, Esq.**

Senior Legal Counsel,

Healthcare at CVS Health

**Whitney F. Clarke**

**Andrew W. Davis, Esq.**

Managing Attorney,

Davis & Associates, LLC

**Domenic Delmonico**

Executive Director,

RI Medicaid

Tufts Health Plan

**Jerry Fingerut, MD**

Associate Medical Director,

RI Department of Health and

Human Services

**George Greer**

Investment Officer,

Sheeley & Partners Wealth

Management

**Michele Lederberg**

Executive Vice President, Chief

Administrative Officer, and Chief

Legal Officer,

Blue Cross Blue Shield of RI

**Herbert Rakatansky, MD**

Clinical Professor

Emeritus of Medicine,

Warren Alpert School of Medicine,

Brown University

**Philip R. Rizzuto, MD**

Ophthalmologist, Oculofacial

Plastic Surgeon

Clinical Professor of Surgery,

Warren Alpert School of Medicine,

Brown University

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Rhode Island Free Clinic



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# THANK YOU TO OUR FOUNDERS' SOCIETY

## INDIVIDUALS

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    Letitia & the late John Carter  
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Barbara & Larry Schoenfeld, MD  
Caroline Troise, MD & David Uliss

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Ocean State Job Lot  
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University Orthopedics

**Interested in joining Founders' Society?**  
Contact Dereck Johns, Director of Donor Relations at  
[djohns@rifreeclinic.org](mailto:djohns@rifreeclinic.org) or (401) 274-6347 x329

\*We apologize for any omissions from this list

# THANK YOU TO OUR MAJOR DONORS!

## FOUNDATIONS

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Aronow Foundation  
Carter Fund  
Champlin Foundation  
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Episcopal Charities Fund of Rhode Island  
Frank B. Hazard Fund  
Haffenreffer Family Fund

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Ocean State Charities Trust  
Rhode Island Foundation  
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Cox Communications  
CVS Health and Minute Clinic  
Delta Dental of Rhode Island  
eClinicalWorks  
FreedomTech Solutions  
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Stand Corporation  
Stop & Shop  
Tufts Health Plan  
United Healthcare  
The Washington Trust  
Wells Fargo  
XRA Medical Imaging

\*Although their names are not listed, we want to acknowledge the hundreds of volunteers who donate their time, expertise & service to Rhode Island Free Clinic. Please accept our apologies for any inadvertent omissions.